

Welcome to the Amherst Medical Practice

We now have a new telephone system which will give you some options.

Press 1

- if you have an emergency.
- to speak to the telephonist.
- if you are a health professional needing to speak to a member of the Amherst Team.
- if you have a general query.

Press 2

- to speak to Doctors or Nurses during “Phone in Times”.

Press 3

- if you wish to make an appointment with your Doctor or Practice Nurse.

Press 4

- if you wish to speak to a secretary who takes telephone calls.
- to find out about test results from a secretary.

Please call between 11.00 and 12.30 and 2.30 – 4.00 .

Press 5

- for Prescriptions.

Please call between 10 and 12.30 .

Press 6

- for registrations and insurance.

If these options are not appropriate for you **please hold for the telephonist**

17 11 08